

# General Information

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## Web Instructions to Access Your Account:

From the MSU main Web page, select myState; secure user access using your personal NetID and password; click on the Banner tab and enjoy the following services:

1. Change/update your billing address and/or E-mail address.
2. View your current or prior billing statement.
3. View your account detail history.
4. Make a payment by credit card or e-check.
5. Authorize another user to help manage or make payment to your account.
6. Access a remittance stub to make payment via U.S. mail
7. View your pending financial aid or scholarships

## Helpful Phone Numbers:

Account Services (662) 325-2071

Sponsored Student Office (662) 325-8017

Internal Collections (662) 325-6619

## Billing, Payment Due Dates, and Service Fees

<https://www.controller.msstate.edu/accountservices/billing/> (<https://www.controller.msstate.edu/accountservices/billing/>)

## Past Due Accounts

<https://www.controller.msstate.edu/accountservices/payment/pastdue> (<https://www.controller.msstate.edu/accountservices/payment/pastdue/>)