

# Refunds

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Refunds of credit balances resulting from financial aid, registration withdrawals/drops or other reimbursements may be requested as follows:

- Direct Deposit: Utilizing the BULL-e-BUCK\$ electronic account management program via the myState portal.
- In person: Account Services located in Garner Hall
- U.S. Postal Mail: Contact Account Services by phone at 662-325-2071 to request refund or make the request by email at [cashiers@controller.msstate.edu](mailto:cashiers@controller.msstate.edu) .

Credit balances resulting from overpayments by check or e-check will be available 14 calendar days after posting to the student's account. Credit balances resulting from overpayments by credit card will be refunded to the credit card account on which the original payment was made.

## Web Instructions to Access Your Account:

From the MSU main Web page, select myState; secure user access using your personal NetID and password; click on the Banner tab and enjoy the following services:

1. Change your billing address and/or E-mail address.
2. View your current or prior billing statement.
3. View your account detail history.
4. Make a payment by credit card or e-check.
5. Authorize another user to help manage or make payment to your account.
6. Access a remittance stub to make payment via U.S. mail
7. View your pending financial aid or scholarships
8. Use the BULL-e-BUCK\$ program to direct deposit your refund or make a transfer to your MoneyMate account.

## Helpful Phone Numbers:

Account Services (662) 325-2071

Sponsored Student Office (662) 325-8017

Internal Collections (662) 325-6619